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## Online Chat Features

### Improved Responses, Faster Results

Our latest online enhancement has arrived, giving you the answers you're looking for quickly and more efficiently than ever before. Agents will experience a more responsive and intuitive live chat in *AmTrust Online*. Policyholders will experience the same using the feature available on [amtrustfinancial.com](http://amtrustfinancial.com).

[LOG INTO AMTRUST ONLINE](#)

Users can ask a variety of questions in the chat to find answers on a variety of topics including:

- Making a payment
- Reporting a claim
- Loss control information
- Products and services
- And more

We understand you and your clients may have questions related to COVID-19. Our live chat representatives can provide information regarding billing due date extensions and other measures AmTrust has taken in response to the situation.

This exciting new update is the latest offering in our commitment to improved communication with our agents and policyholders. Try out our live chat today!

AmTrust is committed to providing the best service possible to our agents, brokers and policyholders, no matter what the circumstances may be. That's why AmTrust has a robust business continuity plan that is guiding our response to COVID-19. This plan will ensure that we continue to operate efficiently and will be here for you and your clients when you need us the most.

[LEARN MORE](#)



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