



AmTrust Agency Communication

AmTrust is Open for Business and Ready to Help

As the COVID-19 crisis continues to evolve daily throughout the country, one thing remains unchanged: AmTrust's support for our appointed agents and our policyholders.

Several states in our region have issued Stay at Home/Shelter In Place orders. Our impacted offices are working remotely, and we are currently working at our normal capacity with all business functions operating as usual. AmTrust continues to offer updated information and resources for both our agents and our insureds regarding the COVID-19 situation.

We are here to help:

- Payment leniency for clients impacted by COVID-19.
- Flexible [payment options](#) for your clients – Easy Pay, AutoPay, Pay-As-You-Owe® (PAYO®) and more.
- AmTrust's [loss control information and resources](#) provide helpful tips for your clients on protecting their business and their employees.

- In support of social distancing, all premium audits will be done virtually utilizing AmTrust's [24/7 virtual premium audit capability](#) as well as loss control visits.
- Access to AmTrust Chat, with the ability to provide answers to questions, including the potential extension of billing due dates and other measures. Policyholders can also call 866.505.4797 to speak to a representative over the phone or email a request to AmtrustAR@amtrustgroup.com.
- Information about [low interest small business loans](#) and other coronavirus relief resources.

Thank you for your partnership and please reach out with any questions.

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AmTrust is committed to providing the best service possible to our agents, brokers and policyholders, no matter what the circumstances may be. That's why AmTrust has a robust business continuity plan that is guiding our response to COVID-19. This plan will ensure that we continue to operate efficiently and will be here for you and your clients when you need us the most.

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