



CNA has been actively monitoring and managing the day-to-day issues related to and presented by the COVID-19 Coronavirus. The spread of COVID-19 presents a unique set of challenges, and it is our priority to remain available and provide a consistent level of service that will help you and your teams continue business during these unprecedented times.

Earlier this week, we instituted a work from home policy, and have currently suspended all travel and on-site agent and broker visits.

We are entirely operational on a remote basis. Below is our branch contact list including our mobile information. Rest assured, we are still here to work with you during this time of tremendous uncertainty.

If you or your clients have any questions regarding a claim, please call 877-574-0540 or visit [www.cna.com/claim](http://www.cna.com/claim) to report a claim online. Our claim professionals have deep expertise in the coverages we write and the industries we serve, and are equipped to discuss any claim-related questions.

We are committed to staying connected to you during this time. Please don't hesitate to reach out with any questions.

Regards,

**Tom Allen**

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[View all Boston branch contacts](#)



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