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Temporary accommodation for food delivery

Plymouth Rock wants to support our customers, their businesses and our communities during these unprecedented times. With our local restaurant industry being asked to stop dine-in service to help prevent the spread of COVID-19, restaurant employees may be asked to make food deliveries on behalf of their employers.

To accommodate this situation and support our customers, Plymouth Rock will temporarily waive enforcement of the personal auto policy “business use” exclusion if a loss occurs while a listed operator is delivering food for their employer. The loss must occur between March 15, 2020 and May 15, 2020 and each case will be evaluated on all of the claim-specific facts. This waiver does not apply if the listed operator or the employer has other valid and collectible insurance which covers the loss.

We will continue to monitor this situation closely and will make further adjustments as necessary. If you have questions, please feel free to contact your Marketing Representative.

Thank you for your continued support during these challenging times.



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