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We're Here For You

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Helping you come through for your clients

At RPS, our promise is to help you come through for your clients. So we are focused on doing what it takes to be there for you when you need us. Because, your clients are counting on you to come through for them.

RPS's experts are here to support you in the development of coverage programs and policies for your clients. **Learn more about Responding to the Coronavirus Insurance Policies That May Respond.**

Get in touch with us in any way you want – we're standing by.

How to access an RPS expert

- Your RPS specialist is still open for business, even if working remotely
- Contact information for your local RPS specialist can be found at [RPSins.com/find-a-person](https://www.rpsins.com/find-a-person)
- If your local RPS specialist is unavailable, our Customer Care team is ready to help – 866.595.8413 or customercare@rpsins.com

How to file a claim

- Online: <https://my.rpsins.com/claimsfnol>
- Email: RPS_Claims@rpsins.com

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- Phone: 844-777-8323

How access bill pay, accounting and premium finance

- Online Bill Pay: <https://www.rpsins.com/resources/pay-online/>
- Accounting Questions: accounting_west@rpsins.com
- RPS Premium Finance: <https://rpsins.com/resources/rps-premium-finance/>

How to quote and bind new and renewal business online

- Visit: RPSSmallBusiness.com
- Visit: RPSins.com
- Visit: [RPS Standard Express](#)
- Visit: [Online Application Library](#)

Resources & Articles

Impact on the Industry

- [COVID-19 A New Insurance Era Begins](#) - The COVID-19 coronavirus pandemic sweeping the globe right now will change the way we think about insurance and life forever.
- [Responding to Coronavirus: Insurance Policies that May Respond](#) - As news headlines about the coronavirus (COVID-19) disease continue to increase, so has concern over its potential to effect employee welfare, disrupt global supply chains and slow business operations.
- [Telehealth Raises Questions about Medical PL Coverage](#) - The increased use of telemedicine during the coronavirus pandemic raises concerns about whether providers' medical professional liability insurance will cover them if they use it to treat patients across state lines.
- [Beware of Cybercriminals Exploiting COVID-19](#) - As despicable as it may sound, cybercriminals are capitalizing on the fear and anxiety caused by the coronavirus pandemic by deploying social engineering scams targeting employees who are working from home, many for the first time.
- [A Time of Transition: The State of the Public D&O Market](#) - The Chinese have a saying, "May you live in interesting times," that is more of a curse as it signifies a period of disharmony and chaos.
- [Will COVID-19 Business Income Losses Be Covered?](#)- As businesses across the country lose money due to government-ordered shutdowns, many are asking whether these losses are covered by their business interruption coverage.
- [How to Make Sure You're Selling Cyber Coverage That Keeps Up With Attacks](#) - The cyber arena is changing every minute, so it can be difficult for even the most well-versed retailer to

keep up.

Work From Home Resources

- [An Insurance Agents Complete Guide to Working From Home](#) - There's a good chance a majority of your insurance career has depended on you leaving your house to find success.
- [5 Ways to Find New Insurance Business without Leaving Your \(Home\) Office](#) - By now you're settling into the reality that it's going to be a while before you can get back to "business as usual."

In the weeks ahead, we know you'll need your partners at RPS to support you, your business, and your clients – and we will be there.

Whether it's a question on claims handling, coverages, renewals or bill payment, we're happy to help.

We are monitoring the situation, so please check back for future updates. We look forward to serving you safely as we all work through this unprecedented situation.

Thank you for trusting us with your business.

LET'S GET IN TOUCH

Please feel free to get in touch with us any time regarding our products and services. We love to receive feedback from our customers.

PLEASE SELECT TYPE OF INQUIRY

SUBMIT



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