

SELECTIVE

BE UNIQUELY INSUREDSM

Dear Selective Agent,

The outbreak of the novel coronavirus (COVID-19) is impacting us all – personally and professionally. Like you, we've been working hard to do our part to keep our people, partners and communities safe. We know you're trying to help maintain operations while adjusting for the significant disruption in the daily lives and business activities you and our customers are facing.

As you know, NFIP Flood policies issued by Selective are controlled by FEMA, and we are required to follow NFIP regulations. While FEMA has not yet provided any guidance or instructions authorizing adjustment in payment requirements, NFIP policies normally offer a 30-day grace period. Therefore, as long as payment is received in Selective's offices within 29 days after the expiration date, no lapse in coverage will occur.

This situation continues to evolve rapidly, and we will share information as it is available. We wish you and your family good health, and appreciate your partnership as we continue to navigate these challenges together.



Cassie Masone
Vice President, Flood Operations

[View email in browser](#)

ABOUT THIS MESSAGE: This business relationship email was delivered to you as an Agency Partner of Selective Insurance Company of America in order to provide you with critical/important updates and information impacting business operations. While you always have the option to update your email preferences, please note that you will continue to receive business relationship related email messages that directly impact business operations. CONFIDENTIAL, UNPUBLISHED PROPERTY OF SELECTIVE INSURANCE GROUP, Inc. DO NOT DUPLICATE OR DISTRIBUTE. USE AND DISTRIBUTION LIMITED SOLELY TO AUTHORIZED PERSONNEL.

Copyright 2020 Selective Ins. Group, Inc., 40 Wantage Ave., Branchville, NJ 07890. Products vary by jurisdiction, terms, and conditions and are provided by Selective Ins. Co. of America and its insurer

affiliates. Details at www.selective.com/who-we-are/selectives-affiliated-insurers