



COVID-19 Update

Dear Valued Partner,

As we continue to monitor the ongoing developments of the coronavirus (COVID-19), please know that nothing will compromise our commitment to take care of you and our customers.

We want you to be aware that we are sending [this message](#) to all our Personal Insurance customers.

As you adjust your business practices to help keep your customers, employees and communities safe, we recognize the important role of digital options. Some of our offerings include:

- ✓ [MyTravelers](#)[®] – Customers can access and update their insurance information and make payments.
- ✓ [toolkitPlus](#) – Take advantage of our free social media posts and eCards to stay connected with customers.
- ✓ Electronic claim payments and virtual claim inspections.
- ✓ [Travelers.com](#) – Updates on claim and billing guidance will be posted soon.

Your health, safety and well-being are top of mind for us. We deeply value our relationship and are always available to you. While we may be limiting our in-person activities, we're still just a phone call away.

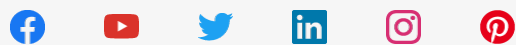
Thank you for your continued partnership.

A handwritten signature in black ink, appearing to read "Michael Klein".

Michael Klein

Executive Vice President and President, Personal Insurance





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To ensure that Travelers emails reach your inbox, please add us to your address book.

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